

## A MESSAGE FOR OUR PATIENTS REGARDING COVID-19

We hope this message finds you and your family in good health. Our community has been through a lot over the last few months, and all of us are looking forward to resuming our normal habits and routines. While many things have changed, one thing has remained the same, our commitment to your safety. When Governor DeSantis mandated the closure of dental offices, it was to make sure that protective equipment (masks, gloves, etc.) were available for hospitals. Now that the mandate is lifted we have ordered protective equipment, but it is on back-order.

Infection control has always been a top priority for our practice and you may have seen this during your visits to our office. Our infection control processes are made so that when you receive care, it's both safe and comfortable. Our office follows infection control recommendations made by the American Dental Association (ADA), the U.S. Centers for Disease Control and Preventions (CDC) and the Occupational Safety and Health Administration (OSHA).

You may see some changes when it is time for your next appointment. We made these changes to help protect our patients and staff. For example:

- Our office will communicate with you beforehand to ask some screening questions. You'll be asked those same questions again when you are in the office.
- We have hand sanitizer that we will ask you to use when you enter the office. You will also find some in the reception area and other areas that can be used as needed.
- We are requesting that you wear a mask (if available) to the office.
- We ask that you call our office number (863-385-1911) when you arrive in the parking lot for your appointment, as we will be bringing each patient in separately.
- Appointments will be managed to allow for social distancing between patients. That might mean that you're offered fewer options for scheduling your appointment.

We look forward to seeing you again and are happy to answer any questions you may have about the steps we are taking to keep you, and every patient, safe in our practice. We will be slowly starting to contact you as equipment is available. We value your trust and loyalty. Thank you for being our patient!